



Success Story

Driving Efficiency with BI Migration and Modernization for a Leading Personal Lines Insurer

Introduction

A leading personal lines insurance company struggled with legacy BI. They approached Exavalu for assistance in adopting modern BI platforms to support business intelligence and insights without increasing their IT overhead.

Challenge

- Large, cluttered and distributed report inventory hindered the client's ability to obtain timely and accurate insights. A lack of predictive and prescriptive analytical features limited their ROI from data.
- Their legacy system had lower user adoption. It required high IT infrastructure costs and support team maintenance expenses.

The Difference Exavalu Delivered

- Through a collaborative approach, we strategized and implemented a BI modernization roadmap. Our Solution Architect Squad (SAS) performed Purpose-Useability-Bucketing exercises to attach a rationalization index scoring (RIS) to prioritize and identify the modernization-eligibility of reports.
- We utilized our in-house accelerator (Smart BI Migrator) and proven methodologies to enhance re-platforming and re-engineering timeline and accuracy. Our agile methodology focused on delivering business KPIs, ensuring frequent short cycle go lives.

Tech Stack

SAP BO WebI, BO Universe, Tableau

Benefits

- 72% reduction in post-modernization report count.
- 38% decrease in IT support costs.
- 6.5X faster user adoption.
- 40% improvement in business satisfaction score.
- Faster self-service report generation.
- Easy access to prescriptive KPI and generative AI.
- Smooth user experience and consolidated business insight.



Key Highlights

2700+ BO Reports

20+ SAP BO Universe